



Guide to Hotel Amenities

- *Reception is open every day from 08:00 to 24:00*
- *Telephone support available 24 hours a day*
- *Call center in every room with direct connection to the reception (press 9)*
- *Wake up call service (inform the reception about the time you would like to be awakened)*
- *Room service from 09:00 to 21:00*
- *Luggage transfer*
- *Left luggage service*
- *Central safe*
- *Free wifi connection (ask the reception for the passcode)*
- *Communal desktop PC with accessibility to FAX, photocopy, scanning, etc*
- *Room service breakfast*
- *Breakfast served from 07:30 to 11:00*
- *Early breakfast serving provision*
- *Food packages (for the transport of food)*
- *Every day cleaning of the communal areas and rooms*
- *Changing of the bedding linen every two days and bathroom linen every day*
- *Evening cleaning services (for the changing of linen or disposing of the bathroom bin)*
- *Changing of towels every day (upon request)*

- *Dry cleaning and ironing services*
- *Beach towel provision*
- *In the wardrobes there are hypoallergenic pillows (of varying types)*
- *Baby bed provision*
- *Safe boxes in every room (ask the reception on how to operate)*
- *Laptop or Tablet lending services for the hotel's customers*
- *Library with book lending services (ask the reception)*
- *Daily newspaper and magazine provision*
- *Satellite T.V.*
- *Beach bar with free umbrellas and sunbeds with consumption from the bar.*
- *Children's playground (use under the accountability of the parents or guardians)*
- *Animateur in the hotel's garden*
- *Cinema for our little friends every Wednesday and Saturday in the special area next to the restaurant*
- *Themed Greek nights with live music every Tuesday at 21:00*
- *Online complaint submission (Visit our website www.complaints.portomatina.gr , register and submit your complaint.)*
- *Website with accessibility to online reservations and rating our hotel (Rate us and leave your comments! You are making us better!)*

Enjoy your stay!

